

Lake Wylie MHP Utilities, LLC
184 Birchtree Rd.
Clover, SC

Protection of Customer Data

Lake Wylie MHP Utilities has no electronic copy of sensitive customer data. We have no social security numbers, no driver's license information, and no birth dates in electronic form or paper form. If a resident moves, we request the name and address of the new owner for billing purposes.

A.) Customer Notice and Awareness:

Lake Wylie MHP Utilities will post a copy of this notice in our office.

B.) Customer Choice and Consent:

Lake Wylie MHP Utilities does not share sensitive customer information with a 3rd party. If at some point in the future this policy would change, all customers would be notified and given 60 days to opt out of sharing this information.

C.) Consumer Data Access:

Any customer needing access to their information can contact our office during office hours Monday through Friday.

D.) Data Quality and Security measures:

Any information for a customer that moves or cancels service will be shredded.

E.) Public Accountability:

Lake Wylie MHP Utilities does not share data with a third party. All employees are trained to keep all data secure. If an employee was found giving out customer information, that employee would be removed from the company.

F.) Frequency of Notice to Customers:

A copy of this notice will be in our office at all times. We will remind the customers bi-annually that the notice is available.

G.) Due Diligence exercised by Utility when sharing customer data with a third party.

Lake Wylie MHP Utilities does not share data with third party companies.

If you have any questions regarding these policies, please call us at 803-831-7000

Thank You

Lake Wylie MHP Utilities, LLC